

ADVANCED 4X4 CAR HIRE TERMS AND CONDITIONS

24-Hour Emergency Numbers:

Rental Agents: +264 81 287 6932 (WhatsApp available)

Rental Agents (2): +264 81 122 9844 (WhatsApp available)

1. Introduction & Agreement

These Terms and Conditions form part of the legally binding rental agreement between Advanced 4x4 Car Hire ("the Company") and the hirer ("the Renter").

By signing this agreement, the Renter confirms that they have read, understood, and accepted all terms. No changes are valid unless confirmed in writing by the Company. Each page of this agreement must be signed by the Renter.

2. The Vehicle

The rental vehicle ("the vehicle") includes all tools, spares, and equipment listed in the agreement, and also applies to any replacement vehicle provided.

Costs relating to repairs, part replacements, assessor fees, legal expenses, or irreparable damage are referred to as "damages".

Expenses for towing, transport, and storage are referred to as "recovery costs".

The Renter agrees to:

- Inspect the vehicle and camping equipment thoroughly before departure.
- Maintain oil, water, and fuel levels at their own expense. Failure to do so makes the Renter fully liable for damages.
- Not lease, lend, or otherwise part with the vehicle.
- Not transport items that could damage the vehicle or upholstery.
- Park the vehicle securely at all times.
- Ensure only the named drivers on the rental agreement operate the vehicle.

3. Safety Requirements

The Renter must:

- Conduct daily checks on wheel nuts, tyre pressure, oil, water, lights, tent bolts, and luggage security.
- Use headlights at all times.

Renters Signature_____

- Open canopy vent on gravel roads to prevent dust build-up.
- Carefully check surroundings before reversing.

The Company is not liable for personal belongings left in the vehicle.

4. Vehicle Condition, Fuel & Equipment

- All vehicles are supplied with $\frac{1}{4}$ tank or less of fuel and must be returned with the same amount (no refunds on unused fuel).
- Vehicles must be returned in the same condition, except for normal wear and tear.
- Vehicles may not be taken outside Namibia without written permission.
- Late returns are charged at the daily rental rate plus 20% surcharge per day.
- Fines or penalties are the Renter's responsibility.
- Minimum rental period is 6 days. Extensions must be approved in writing with 3 days' notice.
- Tampering with the tracking system or carrying hitchhikers voids all insurance.

Fuel tank capacities:

- Hilux/Navara Double Cab (2021–2025): 145 litres (dual tanks, gauge reads only 80-litre tank)
- Fortuner 2025: 80 litres (single tank)
- Suzuki Jimny 2025: 42 litres (single tank, petrol only)

5. Early Return Policy

- Medical emergencies (proof required): 60% refund for unused days.
- Other reasons (72+ hours' notice): 40% refund.
- Less than 72 hours' notice / no proof: No refund.

6. Cancellation Policy

The following cancellation penalties apply to all confirmed bookings:

- 14 to 8 days before arrival date: 50% of the total confirmed amount.
- 7 days or less before arrival date: 100% of the total confirmed amount.

Renters Signature_____

- If booking is cancelled once the Renter has arrived at the Company's offices: 100% of the total confirmed amount.

Refunds, if applicable, will only be processed after written cancellation confirmation has been received by the Company.

7. Speed Limits & Tracking

- Towns: 60 km/h
- Tar roads: 120 km/h
- Gravel & salt roads: 80 km/h
- 4x4 engaged: 60 km/h

Excess cover is void if speed limits are exceeded within 5 minutes before an accident.

8. Night Driving

Driving between towns after sunset or before sunrise is strictly prohibited.
Damages from night driving are not covered under any insurance option.

9. Forbidden Roads & Restricted Areas

Travel to the following areas is entirely at the Renter's own risk and not covered:

Van Zyl's Pass, Khaudum Park, Kaokofeld, dunes, Sandwich Harbour, Pelican Point, Kunene River from Epupa Falls, riverbeds, Moremi (Savute Area), or any area after dark.

Driving through water is strictly forbidden and never covered.

10. Reporting Damages & Breakdowns

- All damages and breakdowns must be reported within 24 hours.
- Tyre repairs are at the Renter's expense.
- Replacement vehicles are only provided if the rented vehicle is unsafe and cannot be repaired locally.
- Accommodation costs due to breakdowns are not refundable.

11. Accidents & Liability

- Single vehicle accidents are not covered by any excess option (Renter liable up to N\$120,000 + recovery costs).
- Rollovers covered only under Premium Cover, excluding recovery costs.

Renters Signature_____

- Third-party cover valid only if Renter is not negligent.
- Write-offs and vehicles which are unroadworthy terminate this agreement; a new agreement and payment are required.
- Damage to underbody, engine, bonnet, roof, negligence-related, or water damage is always the Renter's responsibility.

12. Theft or Loss

- Theft requires the original keys returned within 24 hours and a police report.
- Hijacking requires a police report and/or medical proof.
- Failure to provide documents makes the Renter liable for full costs.

13. Exclusions (No Cover Provided)

Examples include:

- Rim or wheel stud damage
- Sandblasting or canopy loss
- Damage to camping gear, tools, fridge, or batteries
- Water damage (engine, interior, or tents)
- Alcohol or drug-related accidents
- Night driving or forbidden roads
- Recovery costs (except normal wear)
- Any negligence, overheating, or speeding
- Single Vehicle Accidents

14. Payment & Credit Card Authorization

- A valid credit card is required.
- The Company is authorized to charge all damages, exclusions, and unpaid costs directly to the card.
- A pre-authorization deposit (N\$15,000 in Namibia / N\$25,000 outside Namibia) is required before any replacement or repair.

Renters Signature_____

15. Conditions of Hire

- Rates exclude fuel and accident handling fees.
- The Company may replace the vehicle with a similar one if necessary.
- The Renter is responsible for all fuel and any additional charges by authorities.

Acknowledgement & Signature

RENTAL AGREEMENT NR: _____

I, the undersigned, acknowledge that I have read, understood, and agreed to the above terms and conditions. I authorize Advanced 4x4 Car Hire to charge my credit card for any damage, exclusions, or unpaid costs in accordance with this agreement.

Signed at _____ on this ____ day of _____ 20 ____.

Renters Signature_____

Renters Signature_____